

warranty

KLOTZ premade cables*

KLOTZ AIS GmbH gives a **5-year** warranty on the cable subject to conditions as follows.

(*excluding the Greyhound by KLOTZ AIS Cable Series, which is exclusively subject to statutory warranty terms)

The warranty applies solely for the first purchaser (retail customer) and is not transferable.
Please retain your receipt, which must be produced as proof of purchase in warranty claims.

Warranty claims must be made to the retailer.

Product defects which occur within the warranty period will, at the discretion of KLOTZ AIS GmbH, be repaired free of charge by KLOTZ AIS or replaced with an identical or technically similar cable by an authorized KLOTZ retailer, preferably the retailer where the cable was purchased.

The warranty claim must be accompanied by the defective product and the purchase receipt.

This warranty does not cover transport costs.

Any modification or manipulation of the product other than those performed by KLOTZ AIS GmbH will void this warranty.

The purchaser is not entitled to make any claims for compensation, particularly those arising from consequential damage such as material damage resulting from product failure, loss of income, compensation or damages for loss of use of the product owing to defects or non-availability owing to repairs.

Statutory warranty terms remain unaffected.

KLOTZ AIS GmbH
the signal masters

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